

## Faculty Profile

Name: **Santanu Mandal**  
Designation: Assistant Professor  
Teaching Areas: Operations Management  
Business Analytics-II  
Information Systems Management  
Business Process Integration  
Quality Management  
PhD Thesis area: Supply Chain Risk Management  
Education: Ph.D., IFHE University, 2015  
MBA, University of Kalyani, 2008  
B.Tech, National Institute of Technology, Warangal, 2006



### Professional Experience (9 Years)

1. 2015- till present: Assistant Professor, Department of Operations & IT, IBS, Hyderabad
2. 2010-2015: Research Scholar, Department of Operations & IT, IBS Hyderabad
3. 2008-2010: Shalimar Paints

### Research/Selected Publications:

1. Mandal, S. (2017, April). "Supply chain resilience and internal integration: an empirical examination of different visibility categories". *International Journal of Business Performance Management*, Vol.18 No.2, pp. 216-235.
2. Mandal, S, Roy, S and Raju, Amar (2017, January). "Exploring the role of website attractiveness in travel and tourism: empirical evidence from the tourism industry in India." *Tourism Planning & Development*, Vol 14 No 1, pp. 110-134.
3. Mandal, S., Sarathy, R., Korasiga, V. R.,Bhattacharya, S. & Dastidar, S. G. (2016, November). "Achieving Supply Chain Resilience: The Contribution of Logistics and Supply Chain Capabilities," *International Journal of Disaster Resilience in the Built Environment*, 7(5), 544-562.
4. Mandal, S., Roy, S., & Raju, G. A. (2016, September). "Tourism Supply Chain Agility: An Empirical Examination Using Resource-based View," *International Journal of Business Forecasting and Marketing Intelligence*, 2(2), 151-173.
5. Mandal, S. (2016, July). "Influence of Partner Relationship and IT Integration on Supply Chain Capabilities: An Empirical Relational Paradigm," *Pacific Asia Journal of the Association for Information Systems*, 8(2), pp 19-48.