

Faculty Profile

Name: **Dennis Joseph**
Designation: Assistant Professor
Teaching Areas: Operations management, Supply chain management, Information technology, Database management and Business statistics.
Research Interests: Knowledge management, Virtual communities, Data mining, IT & IS Management.
Education: PhD Thesis Submitted, 2016
M.B.A (Systems, HR), Calicut University, 2011
B.C.A, Mahatma Gandhi University, 2009



Professional Experience (5 Years)

1. Since Dec., 2016 : Assistant Professor, IFHE, IBS Hyderabad
2. 2012 – 2016 : Doctoral Research Scholar, IFHE, IBS Hyderabad

Research/Selected Publications

1. Amar Raju & Dennis Joseph (2017), "An Empirical Investigation of Online Review Diagnosticity," *International Journal of Business Information Systems*, Vol. 25, No. 3, pp 319-335
2. Devaraj Saravanan and Dennis Joseph (2015), "Implementation and cultural issues going together for successful adoption of ERP systems," *International Journal of Business Information Systems* Vol. 23 No. 1, 87-96.
3. Girish G.P, Dennis Joseph, Souvik Roy & Amar Raju (2015), "Factors Influencing Adoption of Knowledge Management Systems in India from a Micro, Small and Medium Enterprise's Perspective," *International Review of Management and Marketing*, 5(3), 135-140.
4. Santosh Kumar & Dennis Joseph, "After-Sales Service Quality Satisfaction in Indian Automobile Industry," *International Journal of Business Information Systems*, (In Press)
5. Santosh Kumar, Dennis Joseph and Nasina Jigeesh, "A Review on Industrial Applications of TOPSIS Approach," *International journal of service and operations management*, (In Press)